

July 10, 2020

Dear Residents and Families of Samaritan Campus,

Each month, I, along with so many others, are longing to provide a major positive update about the most frequently asked question, “When are you opening up?” I have faith that we will indeed get there as we balance those desires along with the ever changing public health crisis that we are living through.

As a team, we continue to listen to residents and families; share and educate ourselves and each other; and modify what we can – taking prudent and careful steps. Some say the changes are not enough; some say they appreciate the safety and security for their health. We are sincerely working on trying to have a balance. Thank you for your ongoing trust and questions/suggestions.

We also are continuing to provide weekly information to you. We realize that everyone may have a unique communication preference. Below are how we have and will continue to keep you informed:

- Once a month we have sent a printed letter of the weekly communication to you.
- **Each week** we send the communication out **via email** AND post this on the Samaritan Campus website (www.samaritancampus.org). If we do not have your email or a family members email who would like to receive these weekly letters, please call social services so they can make sure we have accurate information.
- **Facebook** posts are shared throughout the week. These posts capture many of the faces of Samaritan and are another fun glimpse into life here during this time. Our page can be found here <https://www.facebook.com/SamaritanCampusWashCo/>
- We also have a Samaritan Campus communication phone line that has weekly, if not more frequent updates regarding the current Covid-19 status and recapping any family letters. This number is **262-335-4599**.
- Please talk with the Social Worker (Sarah and Sarah) or Housing Manager (Kendall) if you need help with receiving one or more of these forms of communication.

Again, I am pleased to share this week that we have no cases of COVID-19 with either residents or our staff.

Outside patio visits between residents/tenants and family members started this week. It was so heartwarming to see the instant connections between residents and family members.

We do these patio visits at designated times on Monday-Friday. At this point we have the guidelines of:

- Call and reserve a time with the receptionist (262-335-4500). You will need to provide the names and phone numbers of visitors attending. We keep this information should there be a need for contact tracing or in case there is a cancellation.
- Limit two visitors per visit
- One visit per resident per week
- All must wear masks
- Social distancing (there is separation with picnic tables and a fence on the back patio)
- Tent/umbrella coverings for our residents
- Families may want to bring their own chair or umbrella

We will be doing these patio visits with the above guidelines for two weeks and then reevaluating what is working well and adjusting as to how these can be an improved experience for all.

Parades will happen again in July.

July 15th @ 6:00 2nd and 4th floor Families – Parade goes through front entrance

July 16th @ 5:30 RCAC and CBRF Families – Parade goes through back RCAC entrance

July 22nd @ 3:30 3rd floor families – Parade goes through front entrance

Virtual visits continue to be an option. Please reserve a time with our Therapeutic Recreation staff by <https://www.signupgenius.com/go/60b0f44acaa22a3fc1-messenger> We are doing our best to help facilitate these, the parades, and the patio visits along with daily programming.

Our Beauty Shop will be opening up within the next two weeks. This is another highlight for everyone. Here we will also be doing things a little differently with residents receiving services one at a time; all equipment sanitized between each resident; appointments for tracking; all services billed on the monthly billing, etc. Who isn't excited for a haircut (or color!!)

We continue to be most fortunate that we have an adequate supply of Personal Protective Equipment (PPE) for all staff and residents. We conserve but we are diligent and consistent with this being a vital and ongoing part of life, for now. We will be testing all staff in the next two weeks per CDC recommendations.

We are excited that we have a highly trained licensed Music Therapist that has joined our team. She is getting to know our residents and has been providing the wonderful gift of music with all.

*We currently will be having a few staff openings with our students going back to school in the fall. If you are, or know of fantastic people who are licensed nurses, certified nursing assistants (CNA's), resident assistants or dining assistants, please suggest that they talk to us about joining our great team. **We look for those who are the best and are passionate about the VAULES and MISSION of who we are and who we serve!***

I hope this finds you all well.

Thank you for your support.

Mari Beth Borek

Mari Beth Borek, NHA
Campus Administrator